

2010/2011 Student Computer Ownership (SCO) Committee

Minutes for Meeting on 3-1-2011

Attending:

- Lori Critz, Library (Committee Chair)
- Christos Alexopoulos, ISyE
- Miles Edson, Aux. Serv.
- Hyesoon Kim, CS
- Jeff Jenkins, Executive Board Liaison
- Steven McDaniel, ResNET
- Ivan Morales, Student
- Dale Myers, OIT
- Steve Potter, BME
- Alex Taubman, Barnes & Noble @ Georgia Tech
- Bruce Walker, Psych

Absent or Excused:

- Jordan Webb, Student

Discussion items:

1. Welcome/Introductions of all members
2. Review of timeline & plan for 2010/2011 Student Computer Ownership Guide
 - a. Lori Critz will make initial revisions and create the first draft, based on discussion/decisions
 - b. A round of drafts will be produced & shared, based on recommendations/suggestions from Committee - Lori Critz will compile and revise document; drafts will be shared via email list
 - c. Input will be solicited from students by ResNet, OIT, Library and students who work in labs or other venues with SCO Committee members
 - d. Most work on document can be done virtually – a final meeting for final approval of Guide will be scheduled once revision cycle has been completed

3. HW/SW Requirements – briefing from OIT (Dale Myers) and ResNet (Steven McDaniel) as they develop their recommendations to SCO
 - a. Follow-up: Dale Myers will provide recommended wording on tablet devices to Committee for review
 - b. Follow-up: Alex Taubman will provide language on services & resources offered by Barnes & Noble @ GT
 - c. Virus infection is now a major issue on student computers – Guide needs to point students to sanctioned anti-virus software (McAfee) and highly recommend its use by all GT students; although other good anti-virus products exist, a single message pointing to McAfee seems best
4. Call for volunteers to review/update sections (e.g. FAQ, intro, etc.) - all members will try to review the drafts and submit recommendations; Lori will compile & update drafts
5. Discussion on additional issues
 - a. Need to include language on 3 year refresh cycle for student laptops - to be included in Q & A
 - b. Need to strengthen language on warranties – Guide will HIGHLY recommend 3 year extended warranties be purchased
 - c. Life cycle for support - Guide will define what can be supported (e.g. those under warranty or less than 5 years old) and what cannot (i.e. when a system is deemed obsolete)
 - d. Provide additional purchasing options, beyond Barnes & Noble @ GT, such as e-academy, and provide explanation on what Barnes & Noble @ GT can offer
 - e. Clarify language on purchasing hardware – indicate 3 years or less as requirement for age of a system
 - f. Additional language for V Lab – need for computer system to still independently support courseware such as AutoCad when access to V lab is not available
 - g. Explicit inclusion of transfer students in the Guide; policies also apply for them
 - h. Alternative use of computers – for gaming, business purposes, etc. – language needed to clarify this use (e.g. ‘Campus computing resources can be used for any purpose, as long as the activities are legal and will not cause any harm to the campus network and equipment.’)
6. Proposal: Verification/certification of computer systems for new students

- a. Potential for ResNet office and OIT Customer Support to provide service where new students (freshmen and new transfers) will bring their laptops to get a certification that their laptops have sufficient anti-virus protection, and will function well with the GT network; Students could also get their hardware registered with GT Police Dept.
- b. ResNet could offer walk-in service; OIT could offer clinics during first few weeks of school year
- c. SCO Committee discussed the proposal and decided that this would be, if established, an optional service that should be developed & coordinated between OIT and ResNet

Respectfully submitted by Lori Critz (Student Computer Ownership Committee, 2010/2011 Chair)