

## 2010/2011 Student Computer Ownership (SCO) Committee

### Minutes for Meeting on 2-24-2011

#### Attending:

- Lori Critz, Library (Committee Chair)
- Miles Edson, Auxiliary Services Tech Suppt.
- Steven McDaniel, ResNET
- Dale Myers, OIT
- Alex Taubman, Barnes & Noble @ Georgia Tech

#### Absent or Excused:

- Christos Alexopoulos, ISyE
- Hyesoon Kim, CS
- Steve Potter, BME
- Bruce Walker, Psych

#### Discussion items:

1. Additional ex-officio representatives to Committee: OIT recommended Dale Myers serve OIT ex-officio representative; ResNet recommended the addition of Steven McDaniel as an ex-officio representative
2. Timeframe for revising Student Computer Ownership Policy/document
  - a. OIT would like to have this completed and ready for distribution by end of April 2011
  - b. An iterative cycle of review/discussion & draft revisions will occur throughout March/April
3. Hardware requirements for incoming students
  - a. Dale Myers (OIT) and Steven McDaniel (ResNet) will make initial recommendations to the Committee for consideration
  - b. Changes will be made to processor, memory and hard drive requirements
  - c. 2 core and 4 core processors will be included
  - d. Issue of tablets will need to be addressed (Are they acceptable substitutes?)
4. Software requirements for incoming students

- a. Dale Myers (OIT) and Steven McDaniel (ResNet) will make initial recommendations to the Committee
  - b. Will include language on recommended software to add from OIT Software List, advice on avoiding 'overloading' of software not needed, and advice on removing software from expired trials
5. FAQs need to be updated and general information sections need revision
6. Additional issues were raised for Committee discussion/decision
- a. Potential need to include language on 3 year refresh cycle for student laptops
  - b. Potential need to strengthen language on warranties – perhaps HIGHLY recommend 3 year extended warranties
    - i. Provide rationale including explanation of what warranties cover (e.g. virus removal, hard drives, graphics cards, etc., plus system troubleshooting via phone/email and CDs for system checks)
    - ii. Provide information on Bell Tech at Barnes & Noble as third party hardware repairers
  - c. Need to address life cycle for support - define what can be supported (those under warranty perhaps) and what cannot (i.e. when is a system obsolete?)
  - d. Potential additional purchasing options, such as e-academy
  - e. Potential need to clarify language on purchasing hardware – perhaps indicate 3 years or less as requirement for age of a system instead of “we recommend that you do not purchase a new computer that is significantly less powerful than the current generation.”
  - f. Additional language needed for V Lab – need for systems to still independently support courseware such as AutoCad when access to V lab is not available
  - g. Address issue of transfer students – do they also need to meet requirements?
7. History of Student Computer Ownership Policy
- a. Committee needs to prepare summary documenting recent policies/requirements
  - b. Determination of how to do this, and in what format needs to be made
8. Verification/certification of computer systems for new students
- a. Potential for ResNet office and OIT Customer Support to provide service where new students (freshmen and new transfers) bring their laptops to get a certification that their laptops have sufficient anti-virus protection, will function with the GT network, and perhaps get registered with GT Police Dept.
  - b. ResNet could offer walk-in service
  - c. OIT could offer clinics during first few weeks of school year